

# AESOP CUSTOMER STORY: Edmonton Catholic Schools



## Thinking outside the box brings huge relief.

### BACKGROUND: Box-on-site burden

A phone-only substitute placement system was extremely limiting for Edmonton Catholic Schools, a school board with almost 120 schools and more than 2,800 employees. Edmonton's box-on-site system burdened their school board with frequent downtime, manually installed updates, and unresponsive customer support. In addition, the school board was implementing a new HR solution and wanted their systems to integrate.

### SOLUTION: Aesop's web and phone service

Edmonton Catholic Schools began researching for a solution flexible enough to interface with their new HR system but also capable of quickly and efficiently filling vacancies and tracking absences. Compared to other services, Aesop not only offered more robust functionality but also a more reliable and easy-to-use web and phone interface.

*"The three things that have impressed us the most are: the seamless integration with our other databases allowing for effective and efficient transfer of information, the intuitive website that our administrators, employees, and substitutes find very user-friendly, and the exemplary customer service."*

Jessie Foley, Manager - Employee Support Services  
Edmonton Catholic Schools

### THE RESULTS: Efficiency and savings

Aesop's integrated phone and web service means teachers can enter absences and substitutes can search for and accept jobs anytime, anywhere, increasing the district's fill rate.

*"The web-based application really caught our eye," said Jessie Foley, an Employee Support Services manager. "If substitutes are proactive, there are assignments that we don't have to worry about filling because the substitutes are going to proactively fill them. I can't imagine having Aesop as a phone-only system."*

Aesop significantly reduced the time administrators were spending on scheduling.

*"What I like most is the load it has taken off the district office," Foley said. "Things that demanded a lot of communication before and were time-consuming are now done by Aesop. The system pretty much operates on its own, and when I do need help, I get help right away."*

Aesop's integrations team worked with Edmonton Catholic Schools to determine exactly how they wanted the Aesop system to communicate with Edmonton's payroll/HR service, and vice versa. By customizing Aesop's already extensive functionality, the integrations team enabled Aesop to automatically transfer relevant data to the payroll system, saving hours of data entry time for Edmonton personnel.

## Want to learn more?

Talk to Edmonton Catholic Schools, or any of the over 2,000 school boards using Aesop. To find out what Aesop means for your school board, please visit [www.AesopCanada.com](http://www.AesopCanada.com) or call us at **1.866.574.9169** at your earliest convenience.